Animal Welfare Regulations 2018
Licence

LC202409-123526

ISSUING LOCAL AUTHORITY	Wiltshire Council

NAME AND POSTAL ADDRESS OF BUSINESS
Pawsome Pooches, 4 Mustang Way, Swindon, SN5 5DY

LICENCE HOLDER'S NAME, ADDRESS AND CONTACT DETAILS
Sharon Shaw, 4 Mustang Way, Swindon, SN5 5DY

FRANCHISE DETAILS (IF APPLICABLE)
Not applicable

AUTHORISED LICENSABLE ACTIVITY	Providing Home Boarding for Dogs

TYPE OF ANIMAL	MAXIMUM NUMBER OF ANIMALS	ADDITIONAL INFORMATION
Dogs/puppies	4	Maximum number of boarding animals does not include own dog.

STAR RATING:
4 ★★★★

LICENCE START DATE:
14 November 2024

LICENCE EXPIRATION DATE
14 November 2026

Authorised Officer:

*** Any change in resident animals, could impact the number of dogs allocated for boarding. If this happens you advised to contact the Licensing department for advice.

General Conditions
1. Licence display
1.1. A copy of the licence must be clearly and prominently displayed on any premises on which the licensable ac is carried on.
1.2. The name of the licence holder followed by the number of the licence holder's licence must be clearly and prominently displayed on any website used in respect of the licensable activity.

2. Records
2.1. The licence holder must ensure that at any time all the records that the licence holder is required to keep as condition of the licence are available for inspection by an inspector in a visible and legible form or, where any suc records are stored in electronic form, in a form from which they can readily be produced in a visible and legible fo
2.2. The licence holder must keep all such records for at least three years beginning with the date on which the r was created.

3. Use, number and type of animal
3.1. No animals or types of animal other than those animals and types of animal specified in the licence may be in relation to the relevant licensable activity.
3.2. The number of animals kept for the activity at any time must not exceed the maximum that is reasonable tak into account the facilities and staffing on any premises on which the licensable activity is carried on.

4. Staffing
4.1. Sufficient numbers of people who are competent for the purpose must be available to provide a level of care ensures that the welfare needs of all the animals are met.
4.2. The licence holder or a designated manager and any staff employed to care for the animals must have competence to identify the normal behaviour of the species for which they are caring and to recognise signs of, a take appropriate measures to mitigate or prevent, pain, suffering, injury, disease or abnormal behaviour.
4.3. The licence holder must provide and ensure the implementation of a written training policy for all staff.

5. Suitable environment
5.1. All areas, equipment and appliances to which the animals have access must present minimal risks of injury, and escape and must be constructed in materials that are robust, safe and durable, in a good state of repair and maintained.
5.2. Animals must be kept at all times in an environment suitable to their species and condition (including health and age) with respect to—
(a) their behavioural needs,
(b) its situation, space, air quality, cleanliness and temperature,
(c) the water quality (where relevant),
(d) noise levels,
(e) light levels,
(f) ventilation.
5.3. Staff must ensure that the animals are kept clean and comfortable.
5.4. Where appropriate for the species, a toileting area and opportunities for toileting must be provided.
5.5. Procedures must be in place to ensure accommodation and any equipment within it is cleaned as often as necessary and good hygiene standards are maintained and the accommodation must be capable of being thorou cleaned and disinfected.
5.6. The animals must be transported and handled in a manner (including for example in relation to housing, temperature, ventilation and frequency) that protects them from pain, suffering, injury and disease.
5.7. All the animals must be easily accessible to staff and for inspection and there must be sufficient light for the to work effectively and observe the animals.
5.8. All resources must be provided in a way (for example as regards. frequency, location and access points) tha minimises competitive behaviour or the dominance of individual animals.

5.9. The animals must not be left unattended in any situation or for any period likely to cause them distress.

6. Suitable diet
6.1. The animals must be provided with a suitable diet in terms of quality, quantity and frequency and any new fe must be introduced gradually to allow the animals to adjust to them.
6.2. Feed and (where appropriate) water intake must be monitored, and any problems recorded and addressed.
6.3. Feed and drinking water provided to the animals must be unspoilt and free from contamination.
6.4. Feed and drinking receptacles must be capable of being cleaned and disinfected, or disposable.
6.5. Constant access to fresh, clean drinking water must be provided in a suitable receptacle for the species that requires it.
6.6. Where feed is prepared on the premises on which the licensable activity is carried on, there must be hygieni facilities for its preparation, including a working surface, hot and cold running water and storage.

7. Monitoring of behaviour and training of animals
7.1. Active and effective environmental enrichment must be provided to the animals in inside and any outside environments.
7.2. For species whose welfare depends partly on exercise, opportunities to exercise which benefit the animals' physical and mental health must be provided, unless advice from a veterinarian suggests otherwise.
7.3. The animals' behaviour and any changes of behaviour must be monitored and advice must be sought, as appropriate and without delay, from a veterinarian or, in the case of fish, any person competent to give such advi adverse or abnormal behaviour is detected.
7.4. Where used, training methods or equipment must not cause pain, suffering or injury.
7.5. All immature animals must be given suitable and adequate opportunities to—
(a) learn how to interact with people, their own species and other animals where such interaction benefits their w and
(b) become habituated to noises, objects and activities in their environment.

8. Animal handling and interactions
8.1. All people responsible for the care of the animals must be competent in the appropriate handling of each ani protect it from pain, suffering, injury or disease.
8.2. The animals must be kept separately or in suitable compatible social groups appropriate to the species and individual animals and no animals from a social species may be isolated or separated from others of their specie any longer than is necessary.
8.3. The animals must have at least daily opportunities to interact with people where such interaction benefits the welfare.

9. Protection from pain, suffering, injury and disease
9.1. Written procedures must—
(a) be in place and implemented covering—
(i) feeding regimes,
(ii) cleaning regimes,
(iii) transportation,
(iv) the prevention of, and control of the spread of, disease,
(v) monitoring and ensuring the health and welfare of all the animals,
(vi) the death or escape of an animal (including the storage of carcasses);
(b) be in place covering the care of the animals following the suspension or revocation of the licence or during ar following an emergency.
9.2. All people responsible for the care of the animals must be made fully aware of these procedures.
9.3. Appropriate isolation, in separate self-contained facilities, must be available for the care of sick, injured or potentially infectious animals.
9.4. All reasonable precautions must be taken to prevent and control the spread among the animals and people o infectious diseases, pathogens and parasites.
9.5. All excreta and soiled bedding for disposal must be stored and disposed of in a hygienic manner and in accordance with any relevant legislation.
9.6. Sick or injured animals must receive prompt attention from a veterinarian or, in the case of fish, an appropria competent person and the advice of that veterinarian or, in the case of fish, that competent person must be follov
9.7. Where necessary, animals must receive preventative treatment by an appropriately competent person.
9.8. The licence holder must register with a veterinarian with an appropriate level of experience in the health and welfare requirements of any animals specified in the licence and the contact details of that veterinarian must be r

available to all staff on the premises on which the licensable activity is carried on.
9.9. Prescribed medicines must be stored safely and securely to safeguard against unauthorised access, at the c
temperature, and used in accordance with the instructions of the veterinarian.
9.10. Medicines other than prescribed medicines must be stored, used and disposed of in accordance with the
instructions of the manufacturer or veterinarian.
9.11. Cleaning products must be suitable, safe and effective against pathogens that pose a risk to the animals ar
must be used, stored and disposed of in accordance with the manufacturer's instructions and used in a way whic
prevents distress or suffering of the animals.
9.12. No person may euthanase an animal except a veterinarian or a person who has been authorised by a
veterinarian as competent for such purpose or—
(a) in the case of fish, a person who is competent for such purpose;
(b) in the case of horses, a person who is competent, and who holds a licence or certificate, for such purpose.
9.13. All animals must be checked at least once daily and more regularly as necessary to check for any signs of
suffering, injury, disease or abnormal behaviour and vulnerable animals must be checked more frequently.
9.14. Any signs of pain, suffering, injury, disease or abnormal behaviour must be recorded and the advice and fu
advice (if necessary) of a veterinarian (or in the case of fish, of an appropriately competent person) must be soug
and followed.

10. Emergencies
10.1. A written emergency plan, acceptable to the local authority, must be in place, known and available to all the
on the premises on which the licensable activity is carried on, and followed where necessary to ensure appropria
steps are taken to protect all the people and animals on the premises in case of fire or in case of breakdowns of
essential heating, ventilation and aeration or filtration systems or other emergencies.
10.2. The plan must include details of the emergency measures to be taken for the extrication of the animals sho
the premises become uninhabitable and an emergency telephone list that includes the fire service and police.
10.3. External doors and gates must be lockable.
10.4. A designated key holder with access to all animal areas must at all times be within
reasonable travel distance of the premises and available to attend in an emergency.
Specific Conditions: Providing home boarding for dogs

1. Interpretation
1.1. In this Part—
"designated room" means a room within the home allocated to a dog;
"home" means a domestic dwelling on which the licensable activity of providing home boarding for dogs is carrie

2. Home
2.1. Dogs must be accommodated within the home.
2.2. The home must include—
(a) direct access to a private, non-communal, secure and hazard-free external area, and
(b) at least two secure physical barriers between any dog and any entrance to or exit from it.

3. Suitable environment
3.1. Dogs from different households may only be boarded at the same time with the written consent of every own
3.2. Each dog must be provided with its own designated room where it can, if necessary, be kept separate from c
dogs.
3.3. Each dog must have a clean, comfortable and warm area within its designated room where it can rest and sl
3.4. Each designated room must have a secure window to the outside that can be opened and closed as necess
3.5. A dog must not be confined in a crate for longer than three hours in any 24-hour period.
3.6. A dog must not be kept in a crate unless—
(a) it is already habituated to it,
(b) a crate forms part of the normal routine for the dog, and
(c) the dog's owner has consented to the use of a crate.
3.7. Any crate in which a dog is kept must be in good condition and sufficiently large for the dog to sit and stand i
full height, lie flat and turn around.

4. Suitable diet
4.1. Each dog must be fed separately in its designated room unless its owner has given written consent to the
contrary.

5. Monitoring of behaviour and training
5.1. Any equipment that a dog is likely to be in contact with and any toy provided must not pose a risk of pain, suffering, disease or distress to the dog and must be correctly used.
5.2. Each dog must be exercised at least once daily as appropriate for its age and health.
5.3. Dogs which on the advice of a veterinarian cannot be exercised must be provided with alternative forms of m stimulation.

6. Housing with or apart from other dogs
6.1. Written consent must be obtained from the owner or owners (as the case may be) to keep dogs together in a designated room.
6.2. Unneutered bitches must be prevented from mating.
6.3. If any person aged under 16 years resides at the home, there must be procedures in place to regulate the interactions between the dogs and that person.

7. Records
7.1. A register must be kept of all the dogs accommodated in the home which must include—
(a) the dates of each dog's arrival and departure;
(b) each dog's name, age, sex, neuter status, microchip number and a description of it or its breed;
(c) the number of any dogs from the same household;
(d) a record of which dogs (if any) are from the same household;
(e) the name, postal address, telephone number (if any) and email address (if any) of the owner of each dog and emergency contact details;
(f) in relation to each dog, the name, postal address, telephone number and email address of a local contact in a emergency;
(g) the name and contact details of each dog's normal veterinarian and details of any insurance relating to the do
(h) details of each dog's relevant medical and behavioural history, including details of any treatment administered against parasites and restrictions on exercise;
(i) details of each dog's diet and related requirements;
(j) any required consent forms;
(k) a record of the date or dates of each dog's most recent vaccination, worming and flea treatments;
(l) details of any medical treatment each dog is receiving.
7.2. When outside the premises, each dog must wear an identity tag which includes the licence holder's name ar contact details.

8. Protection from pain, suffering, injury and disease
8.1. Before a dog is admitted for boarding, all equipment to be used by or in relation to that dog must be cleaned disinfected.
8.2. A preventative healthcare plan agreed with the veterinarian with whom the licence holder has registered und paragraph 9(8) of Schedule 2 must be implemented.